

SAMPLE

mechanical
breakdown
warranty

INTRODUCTION

Please take the time to read through this booklet carefully. If you are at all unsure about any aspect of the warranty please contact the supplying dealer for clarification.

This warranty is intended to give you additional reassurance whilst driving your car. In the unlikely event that you have any problem with your vehicle, please do not hesitate to contact the supplying dealer. This warranty is supplied with the intention of providing you, the customer, with additional protection on your purchase. In the event that any item excluded or not otherwise covered by this warranty should develop a fault, you may still be entitled to claim under your statutory rights. In the event of any such failure please contact the supplying dealer immediately. Your statutory rights are not affected.

Details on how to make a claim can be found inside the back cover of the book.

PLEASE NOTE

This warranty is issued by the supplying dealer to the customer and represents the terms of an agreement between those two parties. Lawdata is not a party to that agreement and has no liability to underwrite any claim.

This Warranty is in addition to and does not detract from your Statutory Rights, which remain unaffected. Information on your Statutory Rights may be obtained from your local CAB or Trading Standards Office.

SCHEME 4

Subject to the terms and conditions of the warranty being fully complied with, the items **specifically listed** below will be covered against Mechanical Breakdown.

ENGINE

Rocker assembly including rockers, valves (*Excluding burnt valves*), springs and guides, cylinder head, (*Excluding cracks*), and gasket, push rods, camshaft and cam followers, timing gears, chains and belts, (providing proof of manufacturer's recommendations for changing is supplied) oil pump, pistons and rings, cylinder bores, con rods, gudgeon pins, crankshaft and crankshaft bearings, flywheel and ring gear.

GEARBOX - MANUAL

Failure of the following internal mechanical parts:-

Gears, synchromesh hubs, selectors, shafts, bearings and bushes. (*Excluding transfer gears*).

GEARBOX - AUTOMATIC

Failure of the following internal mechanical parts:-

Shafts, gears, (*Excluding transfer gears*) clutches, brake bands, valve block, valves, governor, oil pump, bearings and bushes, servo.

TORQUE CONVERTER

Failure of any internal mechanical parts.

CONTINUOUSLY VARIABLE TRANSMISSIONS

Failure of internal mechanical parts:

Clutches, planetary gears, reduction gears, shafts, variable pulleys, thrust link drives, internal seals, bushes & bearings.

DIFFERENTIAL

Failure of the following internal mechanical parts:-

Crown wheel and pinion, differential unit, gears, shafts, bearings and bushes, thrust washers and spacers.

CLUTCH

Mechanical breakdown of the centre plate, pressure plate, operating cable, master and slave cylinder, clutch release fork and release bearing. (*Excluding general wear and tear*), (oil contamination claims, centre plate only).

FRONT WHEEL DRIVE

Drive shafts including constant velocity joints, wheel bearing (drive axle), universal joints, (*Excluding gaiters, rubber drive couplings, hub disc assembly, and wheel bearings*).

REAR WHEEL DRIVE

Half shafts, rear wheel external drive shafts including constant velocity joints, universal joints and couplings. (*Excluding gaiters*). Wheel bearings (drive axle).

PROPSHAFT

Failure of the propshaft including universal joints, couplings and bearings.

COOLING SYSTEM

Water pump, oil cooler, viscous fan coupling, thermostat, thermostat housing, air conditioning pump.

TURBO CHARGER (*Where factory fitted by manufacturer*)

The turbo unit is covered only if agreed, and if the additional charge has been paid, (see Proposal form).

FUEL SYSTEM (*Petrol/ Diesel*)

Carburettor, fuel pump, tank sender unit, fuel injector pressure regulator, fuel injection pump, electronic injector sensors, fuel injectors, electronic fuel control unit.

SUSPENSION

Coil springs.

STEERING (INCLUDING PAS)

Steering rack and pinion (*Excluding gaiters*), steering box, idler box, power steering rack and pump.

BRAKES

Brake master cylinder, wheel cylinders, servo, restrictor valve, brake callipers, compensator and servo assistance unit, ABS systems.

ELECTRICAL SYSTEM

Starter motor and solenoid, pre-engagement mechanism, bendix drive, alternator, coil, regulator, indicator flasher relay. Front windshield wiper and washer motors, electronic ignition module, distributor, electronic spark control, detonation sensor and controller, voltage regulator, fuel tank sender and heater blower motor.

CASINGS

Failure of the following parts:-

Engine, gearbox and rear axle casings.

N.B. Only in the event of damage brought about by failure of a covered component.

ADVANCED ELECTRONIC/ELECTRICAL

Electronic Level Control Compressor, its Sensor & Limiter Valve, Computer Dash Module, Electric Door Lock Actuators, Electric Window Motors & Gears, Cruise Control Transducer, Electronic Carburettor Sensors & Motors, Electric Sun-Roof, Power Seat Motor Adjusting Mechanism, Electric Rear View Mirror Mechanism.

SAMPLE

SERVICING SCHEDULE

USED VEHICLES

Before you took delivery of your vehicle it should have received a pre-delivery inspection and basic service which should be recorded in the servicing schedule. If this has not been completed it is your responsibility to ensure this service is carried out within 15 days of purchase.

This service must at least include the following:-

Change engine oil and filter.

Check oil levels in differential and gearbox, topping up where necessary.

IMPORTANT NOTE

In order to maintain the validity of your Warranty, you must carry out normal driver checks and maintenance and have the vehicle maintained in line with the Manufacturer's Service Schedule.

As proof of this you should ensure the appropriate service panels are completed and stamped where appropriate. Please retain the relevant invoices which must be provided in the event of a claim.

A maximum allowance of 500 miles or 28 days either side of the stipulated mileage or time is permitted.

It is an express term of this warranty that, unless otherwise agreed in writing, all servicing must be carried out by the supplying dealer.

TERMSANDCONDITIONS

GENERAL

1. This warranty is supplied with the intention of providing you, the customer, with additional protection on your purchase. In the event that any item excluded or not otherwise covered by this warranty may develop a fault, you may still be entitled to claim under your statutory rights. In the event of any such failure please contact the Supplying Dealer. Your statutory rights are not affected.
2. This warranty is not transferable to other owners or vehicles unless agreed in writing with the Supplying Dealer.
3. The Warranty Holder cannot cancel this warranty.
4. Vehicle recovery is excluded.

DEALERS OBLIGATIONS

5. The Supplying Dealer undertakes, subject to these terms and conditions, to carry out the repairs (or reimburse expenses incurred if agreed) in making good mechanical failure of the parts covered by the warranty.
6. The list of parts covered by the warranty is as recorded on the warranty proposal form.
7. The maximum liability per claim is recorded on the warranty proposal form. The cost of the repairs shall not, in total, exceed the maximum liability per claim. There is no limit to the number of claimable occurrences, save the total value of claims throughout the period of the warranty shall not exceed the retail value of the vehicle.

- 8.** The Supplying Dealer's obligations under this warranty will run from the date of sale for the time period / mileage recorded on the warranty proposal form.
- 9.** The Supplying Dealer shall be released from all liabilities and obligations under this warranty, if the terms and conditions of the warranty are not complied with.
- 10.** The Supplying dealer will be released from all liability should it be discovered that the odometer has been fraudulently disconnected or tampered with.
- 11.** The Supplying Dealer reserves the right to specify the use of guaranteed reconditioned or exchanged parts. Liability for parts to be limited to the cost of these items.

CUSTOMERS OBLIGATIONS

12. The vehicle must be maintained in line with the Manufacturer's recommended service schedule. A maximum allowance of 500 miles or 28 days either side of the stipulated mileage or time is permitted.
13. To take reasonable care of the vehicle in particular to carry out usual driver checks and maintenance.

EXCLUSIONS

14. This warranty does not cover:
 - (a) Vehicles used in any sort of competitions, racing, track days, hire, reward, gain, self drive hire, hackney carriage, taxi work, or for commercial travelling.
 - (b) Normal service costs such as tyres, filters, spark plugs, fan belts, exhausts etc. or faults resulting from gradual deterioration consistent with the vehicle's age and mileage at the time of claim.
 - (c) Any defect resulting, in whole or in part from unsatisfactory, improper or unauthorised work, or by the fitting of replacement parts, experimental units or modifications other than those approved by the vehicle Manufacturer.
 - (d) Defects caused by accidental damage, misuse, neglect, external sources, or failure of any item not covered by the warranty.
 - (e) Any defect drawn to the customer's attention, in existence prior to the commencement of this warranty, or occurring during the Manufacturer's own warranty period, items subject to recall by the Manufacturer for repair or replacement or any claim resulting from manufacturing defect or faulty design.
 - (f) Consequential loss or damage of any kind.
 - (g) Body panels, paint and interior trim, door and boot locks, petrol tanks, glass of any description.

CLAIMS MANAGEMENT

15. In the event of an occurrence giving rise to a claim, the defect must be reported to the Supplying Dealer as soon as possible and at the latest within 14 days of the occurrence.
16. All repairs must be authorised by the supplying dealer before any work is carried out. Unauthorised work is not covered by this warranty.
17. The Supplying Dealer reserves the right to subject the vehicle and/or damaged parts to expert assessment and the decision of the appointed assessor be final and binding on both parties.
18. All parts replaced during the course of the repair become the property of the Supplying Dealer.
19. Where the dealer has agreed work being carried out elsewhere, payment will only be made on production of the relevant receipted invoice.
20. All matters relating to an event giving rise to a claim must be included in a single claim.

DEFINITIONS

MECHANICAL FAILURE

Actual breaking or burning out of any of the components listed.

RECORDED MILEAGE

The mileage recorded on the odometer at the time of purchase. This should not be considered as giving any indication of the miles covered by the vehicle.

MAXIMUM PAYMENT

The maximum amount, inclusive of V.A.T. payable on any one claimable occurrence.

HOW TO MAKE CLAIM

1. Establish that the part(s) directly causing the breakdown are covered by this Warranty and the terms of the Warranty have been adhered to.
2. Contact Warranty Claims Service on 01767 310009.
3. Warranty Claims Service will advise you on the appropriate course of action to confirm your Warranty validity and arrange for the repair authorisation to be progressed. Repairs must not be carried out without authorisation.
4. The Repairing Dealer will normally be the Supplying Dealer. If the Supplying Dealer is not the repairer, take your vehicle to the nominated repairer and obtain a detailed written estimate of the repair cost. The written estimate must be forwarded to Warranty Claims Service immediately.
5. The authority to dismantle any part(s) must be given by the Warranty holder to the repairer. On acceptance of the claim, the Supplying Dealer will reimburse the Warranty holder with the dismantling cost as part of the total claim, up to the maximum liability indicated - see proposal form inside front cover. However, if on dismantling, the Supplying Dealer is advised that it has no liability then the Warranty holder must bear the cost of the said dismantling.
6. Any costs in excess of this said sum are the Warranty holder's liability. In the event of any doubt as to liability, the Supplying Dealer reserves the right to submit the vehicle for expert inspection.
7. The right to specify the use of guaranteed re-conditioned or exchange units is reserved by the Supplying Dealer. Liability for parts to be limited to the cost of these items.
8. Where repairs are not carried out by the Supplying Dealer or an authorised repairer the garage may, in some cases, ask the

Warranty holder to settle the account in full and you submit the claim to:Warranty Claims Service,
35A Saffron Road, Biggleswade, Beds SG18 8DJ

You must contact the Warranty Claims Line before any work is carried out.

On completion of the authorised repairs, a full detailed invoice (listing parts, labour and VAT) must be submitted. Indicate clearly to whom payment is to be made. If Service proof is needed, you must include the original Service invoice for services and the dealer stamped Service Docket.

Warranty Claims Service 01767 310009

